

1. Kategoria oferty: Praca
2. Temat/ stanowisko pracy: Collections Junior Analyst with Spanish
3. Nazwa firmy/ organizacji: Accenture
4. Lokalizacja/ miejsce pracy: Kraków
5. Branża: Finance / Customer service
6. Pełny opis oferty:
What will you do:

Collecting due receivables according to procedures Influencing customers, negotiating and building business relationships Cooperating with internal departments (finance and sales teams) Handling emails & outgoing phone calls (external customers and internally to account managers) Accounts reconciliation and allocation of incoming payments

Qualifications

What do we expect?

Fluent English and Spanish (min.B2)

Preferable experience in Customer Service/ Call Center/ O2C Collections Communication and negotiation skills Able to work under time pressure, flexibility, multitasking

What we can offer:

Using foreign language and new technology solutions daily, cooperating with various global Clients. Constant support and clear development path from your first day at office – dedicated Buddy, who will help you in adjusting to the new workplace.

Focus on your strengths and continuous feedback enable fast professional growth, as well as new skills building by various online and classroom trainings.

Inclusion and diversity in practice: truly multicultural environment; we support LGBT, people with disabilities and parents. In our culture of equality, people are truly valued for their differences and free to be who they are.

A flexible approach that allows an appropriate work-life balance where sports activities, outings, volunteering initiatives are part of our regular day-to day life.

Commitment to reducing our environmental impact in terms of carbon, water and waste across Accenture facilities and in the communities in which we work and live by joining different initiatives.

Full work comfort – private medical care, life insurance, access to MyBenefit platform, bonuses for referring new employees.

7. Osoba kontaktowa: Wiktoria Konopka

8. Numer telefonu: 48 22 4641468

9. Adres e-mail: joinoperations.pl@accenture.com

10. Adres www: <https://www.accenture.com/pl-en/careers>