

1. Kategoria oferty: Praca
2. Temat/ stanowisko pracy: O2C Analyst with English
3. Nazwa firmy/ organizacji: Accenture
4. Lokalizacja/ miejsce pracy: Promienistych 1, The Astris Office Building Kraków
5. Branża: Finance
6. Pełny opis oferty: What do we expect:
 - Stakeholder management skills are required as role is exposed to contact with Management on the Client's side.
 - Good knowledge of BPO/Shared Services processes (min. 1 year of experience required)
 - Great communication skills both verbal and written.
 - Fluent English (B2+/C1)
 - Ability to work independently as well as a part of the team. Strong negotiation and analytical skills are essential.
 - Proactive approach and can do attitude is a must

What will you do:

- Support for Management on Client side with new projects and processes testing and implementation
- Exposure to frequent contact with key stakeholders on Client side
- Collect overdue balance by contacting with the customers via phone and email
- Cooperate with internal departments Credit, GCS, Cash Ops, Billing and Sales teams
- Process cases in a timely and effective manner
- Allocation of incoming payments and accounts reconciliation
- Help customers with questions regarding billing, master data setup and overall collections process

7. Osoba kontaktowa: Katarzyna Bialecka

8. Numer telefonu: 48 22 4641468

9. Adres e-mail: joinoperations.pl@accenture.com

10. Adres www: https://www.accenture.com/pl-en/careers/jobdetails?id=R00057132_en&title=O2C+Analyst+with+English

Possibility of remote work

Integration trips and outings every 2-3 months (aqua parks, go-karts, paintball, sleigh rides etc.)

Medicover and Sport card (OK System) Free hot meal everyday Happy hours every Friday with free

beer Internal volleyball club Bonuses for university diploma, hen and bachelor party, bonus for the

purchase of an apartment, baby bonus Po-financing of language courses Co-financing of medical

examinations Possibility of private health insurance COMPENSA 7. Osoba kontaktowa: SALESmanago

8. Numer telefonu:

9. Adres e-mail:

10. Adres www:

<https://system.erecruiter.pl/FormTemplates/RecruitmentForm.aspx?WebID=afaa8119117e47a18285e8a402f146ab>