

1. Kategoria oferty: Praca
2. Temat/ stanowisko pracy: Collections Junior Analyst with English
3. Nazwa firmy/ organizacji: Accenture
4. Lokalizacja/ miejsce pracy: Promienistych 1, The Astris Office Building Kraków
5. Branża: Customer service
6. Pełny opis oferty: What do we expect?
 - Fluent English (B2/C1)
 - Preferable experience in Customer Service/ Call Center/ O2C Collections
 - Communication and negotiation skills
 - Able to work under time pressure, flexibility, multitasking

What will you do:

- Collect due receivables according to procedures
- Influence customers, negotiating and building business relationships
- Cooperate with internal departments (finance and sales teams)
- Handle emails & outgoing phone calls (external customers and internally to account managers)
- Accounts reconciliation and allocation of incoming payments

7. Osoba kontaktowa: Katarzyna Bialecka

8. Numer telefonu: 48 22 4641468

9. Adres e-mail: joinoperations.pl@accenture.com 10. Adres www: https://www.accenture.com/pl-en/careers/jobdetails?id=R00005048_en&title=Collections+Junior+Analyst+with+English